

**Arkansas Association of Healthcare Quality**

**Board of Directors**

**Date: December 4th, 2020**

**Annual Member Meeting Minutes by: Dalana Pittman**

<b>Presiding Officer:</b> Clay Leigh <b>Members Present:</b> All invited, members attending virtually via GoToMeeting <b>Members Absent:</b> N/A		<b>Location:</b> Arkansas Hospital Association Office
<b>Agenda Item</b>	<b>Discussion/Actions</b>	<b>Follow-up/ Responsible Party</b>
Call to Order	12:00	
Review and approval of minutes.	Motion to approve the minutes as they stand by Pam Blake, motion second by Pam Cochran, motion carried.	
<b>Old Business</b>		
<b>New Business</b>		
	Announcements: Board introduction. Clay thanked the membership for their work this year and introductions were made for the Executive Board.	
<b>Action Team Reports</b>		
Protocol Action Team	Election Update: Pam Blake reporting. Encouraged members to join the protocol team.  2021 President-Elect: Chelsey Davidson 2021-2022 Secretary: Dalana Pittman  Pam Blake thanks the membership for participating in the election process.  Presentation of 2020 AAHQ Presidential Plaque: Presented to Clay Leigh by Pam Blake.	
Membership Action Team	Pam Cochran: AAHQ 2020 Distinguished Member Award recipients: Presented to the Entire 2020 AAHQ Membership by Pam Cochran.	

Good afternoon to my fellow AAHQ Board Members and the valued members of our association.

2020 has been a year like no other. We will remember 2020 for many reasons. This year will be remembered as a time of social unrest in the presence of a paralyzing public health emergency. COVID-19 continues to take lives and cause widespread burden on our healthcare systems and businesses.

I would challenge that all hearing me speak have likely suffered in some way, sadly most of us know someone who has died or fallen ill due to COVID-19. I am sincerely sorry. And remembering in the midst of this pandemic, our professional work and personal lives continue.

Each year, AAHQ honors a distinguished member for their work and dedication to healthcare quality. Just as most things are different for us this year, our award recipient is different as well, but I argue just as important and just as meaningful.

This year, the Arkansas Association for Healthcare Quality honors our 2020 membership for their service to the people and healthcare businesses of Arkansas. Our members work on the frontline, work supporting quality by taking data and providing answers, auditing core measures and reporting outcomes, designing actions to improve and support accreditation efforts... I could go on and on.

Today, we pause and honor you. Thank you for your work and your continued dedication to the health of the people of Arkansas.

Closing, I ask you to continue this journey with us. Renew your membership, ask organizational leaders to support membership widely in your hospitals and businesses. Now more than ever, healthcare quality is being challenged and we need you and your membership. There is truly strength in numbers. Soon we will welcome 2021.

Finance Action Team	<p>Lynnette Jack: Maintaining financial standing. We started with a \$27,149.23 balance. As of 10/31/2020, our balance is \$24,057.24.</p> <p>This year we were able to offer 19 scholarships for the 2020 NAHQNext virtual meeting.</p>	
Communication Action Team	<p>Amanda Wyatt-Hutto: Website Analytics: Jan-Nov, 820 new users, page views 2535. Encouraged membership to like our social media pages on Facebook and LinkedIn.</p>	
Professional Development Team	<p>Justin Villines: Exciting educational offerings are coming for 2021. Our format will be virtual and we will be sending out information in the coming weeks. Justin encouraged everyone to read the most recent AAHQ newsletter on our website <a href="http://www.arkahq.org">www.arkahq.org</a></p>	
External Relations Team	<p>Sharon Aureli:</p> <p>External relations will be working closely with professional development on the educational offerings.</p>	
<b>Other Business</b>		
	<p>Phyllis Durrough asks for the meeting minutes to be available to the membership.</p> <p>Motion to close Justin Villines, second Pam Blake, motion carried.</p>	
Adjourn/Next Meeting	12:21	