



2020 Educational Workshop

An Affiliate of



Essentials in Healthcare Quality

April 17, 2020

8:00AM – 4:15PM

Arkansas Hospital Association

419 Natural Resources Dr. Little Rock, AR 72205

Seats are Limited



THE AGENDA

Time Frame	Topic	Presented By:
8:00- 8:30AM	Check-In/ Light Breakfast/Welcome	Cindy Harris/Pam Blake
8:30- 9:30AM	RCA/Risk Analysis: When, Why, How?	Beth Schooley/Clay Leigh
9:30-10:30AM	How to Conduct Quality Improvement Meetings	Lynnette Jack
10:30-11:00AM	Break/Networking	ALL
11:00- 12:00PM	Workshop Applications: PDSA, After Action Review (AAR), Team Member Engagement and Continuous Quality Improvement (QI)	Amanda Hutto-Wyatt
12:00- 12:40PM	Lunch/Networking	ALL
12:40- 1:40PM	Workshop Applications: PDSA, After Action Review (AAR), Team Member Engagement and Continuous Quality Improvement (QI)-- continuation	Amanda Wyatt-Hutto
1:40- 2:00PM	Break/Networking	ALL
2:00-3:00PM	Utilization of Health Information Exchange (HIE) while Improving Interoperability	Justin Villines
3:00-4:00PM	Efficiency in Your Everyday Activities	Dalana Pittman
4:00-4:15PM	Closing Remarks/Evaluations	Clay Leigh/Sharon Aureli



REGISTRATION FEES DUE BY April 15, 2020:

***You MUST check a box!**

- \$75** AAHQ Members
- \$115** Non Member- Register and Join AAHQ
(includes \$65 membership)
- \$125** Non Members

Download membership application at
www.arkahq.org

Name: _____

Title: _____

Facility: _____

Mailing Address: _____

City, State, Zip: _____

Phone: _____

Email Address: _____

Card Number: ____/____/____/____ Phone: _____

Exp. Date: ____ CVV Code: ____

Name on Card: _____

Signature: _____

Credit Card Billing Address (including city, state and zip):

____ Visa ____ MasterCard (AmEx or Discover will not be accepted)

+ CHECK/MONEY ORDER PAYABLE TO:

Arkansas Association for Healthcare Quality

+ SEND REGISTRATION TO:

**Arkansas Association for Healthcare Quality—419 Natural Resources Drive, Little Rock,
AR 72205 501.224.0519 (fax)**

+Registration Questions Contact:


Cindy Harris, 501.224.7878, charris@arkhospitals.org

+Workshop Questions Contact:

Justin Villines, 501.537.8924, justin.villines@arkansas.gov



Continuing Education

 **6.0 nursing contact hours** will be awarded to nurses attending the entire conference.

The Arkansas Hospital Association is approved as a provider of nursing continuing professional development by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

 **6.0 CPHQ continuing education hours** are pending approval by the National Association for Healthcare Quality.

CANCELLATION & REFUND POLICY

Registrations should be received by April 15, 2020. Advance cancellations will be refunded at 50%. Those who cancel the day of the program, or fail to attend, are responsible for the entire fee. Alternates are acceptable, but non-member fees may apply.



Hotel Accommodation

Rooms are available at the following area Hotels.

Embassy Suites 501.312.9000
Courtyard by Marriott 501.227.6000
Hampton Inn and Suites 501.537.3000
Hilton Garden Inn WLR 501.227.4800
Home2 Suites by Hilton WLR 501.588.3000

Objectives

- Participants will learn the importance of prioritizing performance and process improvement projects as well as learn practical techniques for quality team meetings.
- Participants will leave with realistic measures for when projects are completed to allow for new projects to be undertaken.
- The learner will be able to state the elements of the Risk Assessment and have a basic understanding of the RCA process.
- The learner will be able to gain the confidence to successfully lead a Risk Assessment in their organization.
- The participant will be able to understand the importance making your work more efficient and gain confidence to successfully lead an RCA in their organization.
- The participant will understand how to set self-imposed deadlines and learn methods to use to be proactive, not reactive.
- Outline the impact of quality measurement tools and describe the use of quality tools and review the implementation and outcomes of a quality measurement process.
- Demonstrate the impact of the Plan, Do, Study, Act (PDSA) cycle and After-Action Review (AAR)
- Identify enhanced team member engagement in a clinic setting
- Outline the importance of health information exchange in healthcare and learn why interoperability is important.
- Review the secure electronic methods of Health Information Exchange functionality and usefulness in a clinical setting to improve quality of care.

