

REGISTRATION FORM

REGISTRATION FEES DUE BY APRIL 16th:

- \$125** AAHQ Member
- \$100** Each additional AAHQ member from same facility
- \$175** To Register and Join AAHQ
- \$150** Each additional attendee from the same facility not already an AAHQ member

Download membership applications at
www.arkahq.org

Name

Title

Hospital/Institution

Mailing Address

City, State, Zip

Phone Fax

E-Mail Address

Poster Presentation Title (if participating)

CHECK/MONEY ORDER PAYABLE TO:
Arkansas Association for Healthcare Quality

SEND REGISTRATION TO:

Arkansas Association for Healthcare Quality
419 Natural Resources Drive
Little Rock, AR 72205

QUESTIONS:

Lyndsey Dumas
Telephone #501-224-7878
Fax #501-224-0519
ldumas@arkhospitals.org

CONTINUING EDUCATION

4.7 nursing contact hours will be awarded upon completion of this event.

The Arkansas Hospital Association is an approved provider of continuing nursing education by Arkansas Nurses Association, an accredited approver by the American Nurses Credentialing Center's COA.

5.7 CPHQ continuing education hours are pending approval by the National Association for Healthcare Quality.

CANCELLATION & REFUND POLICY

Registration forms should be received by **April 16, 2010**. Advanced cancellations will be refunded 50% of registration fee. Those who cancel the day of the program, or fail to attend, are responsible for the entire fee. Alternates are acceptable, but non-member fees may apply.

HOTEL ACCOMODATIONS

The Gilbreath Conference Center is located at Baptist Health Medical Center in Little Rock near these hotels:

Crown Plaza 501.223.3000
Courtyard by Marriot 501.227.6000
Hampton Inn and Suites 501.537.3000

ASSOCIATE CONFERENCE SPONSORS



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Approved contact hours do not constitute approval or endorsement for any commercial products by the American Nurses Credentialing Center's Commission on Accreditation.

Arkansas Association for Healthcare Quality

an affiliate of



and

National Association for Healthcare Quality

proudly present:

Quality & Safety: The Beat Goes On

Spring Conference
&
Business Meeting
April 23, 2010

Gilbreath Conference Center
Baptist Health Medical Center
Little Rock, AR



SPRING 2010 EDUCATIONAL AGENDA

Gilbreath Conference Center
Baptist Medical Center, Little Rock
(9601 Interstate 630, Exit 7)

- 8:00 a.m. Poster Presentation & Breakfast**
- 8:45 a.m. Welcome and Opening Remarks**
Karen Donaldson, AAHQ President
- 9:00 a.m. EMR: What, Why, Which?**
Dr. Mary Dallas, Presbyterian Healthcare
- 10:15 a.m. Break**
- 10:30 a.m. Panel: Insight into EMR Implementation**
Terry Anderson, VA Hospital
Leah Wright, Jefferson Regional Med Center
Dr. Michael Potts, Mercy Health NW Arkansas
- 11:45 a.m. Lunch & Business Meeting**
- 12:45 p.m. NAHQ: From Good to Great in 2010**
Cathy Munn, National Assn Healthcare Quality
- 1:45 p.m. Break**
- 2:00 p.m. How Multidisciplinary Teams Decrease Infections**
Trish Gould, St. Joseph's Mercy Health Center
- 3:00 p.m. Patient Safety Organizations**
Jennifer Smith, Friday, Eldredge & Clark
- 4:15 p.m. Evaluations and Closing Remarks**

POSTER PRESENTATION

AAHQ invites attendees to participate in the poster session presentation, *Showcasing Quality and Safety Practices*. Please RSVP to Lyndsey Dumas by **April 16, 2010** to reserve table space. Additional details are available upon request. Prizes will be awarded.

Winners will be recognized in the following categories:

Best Overall	Easiest to Replicate
Most Innovative	Best Outcomes

INTRODUCING THE PRESENTERS

Mary Dallas, MD is an internal medicine physician from Presbyterian Healthcare in Albuquerque, New Mexico, where she has served as the Medical Director of Clinical Informatics for the past 5 years. Within the hospital setting, she's overseen the implementation of CPOE and development of Presbyterian's acute care EMR. Prior to moving into the field of informatics, Dr. Dallas developed and managed the adult hospitalist physician group at Presbyterian Hospital. Presbyterian is an integrated delivery system, with multiple acute care hospitals, a health plan and large multispecialty medical group providing healthcare throughout the state of New Mexico.

Patricia Gould, RN has over 16 years of experience in nursing, including OB/GYN, ED, Home Health, Case Management, Joint Commission Accreditation and Infection Control. She currently serves as Infection Preventionist for St. Joseph's Mercy Health System in Hot Springs, AR and is responsible for preventing hospital associated infections. Trish is a member of the Infusion Nurse Society and the Association for Professionals in Infection Control and Epidemiology (APIC), and currently serves on the Arkansas APIC Board. Trish has been recognized as a Mercy Hero for her efforts in preventing Ventilator Acquired Pneumonia and has received two Quality and Safety Awards for championing efforts to improve infection control practices.

Cathy Munn, MPH, RHIA, CPHQ currently serves as a Clinical Consultant working with the implementation and integration of documentation software at DST Health Solutions located in Birmingham, AL. Cathy has over 30 years of experience in healthcare. She spent 10 years working with Managed Care companies in Alabama, focusing on Quality Improvement, HEDIS, Regulatory Compliance, and Medical Management. Prior to her work in Managed Care, Cathy spent 20 years working in acute care hospital settings across the southeast. Cathy holds a Bachelor of Science and a Master of Public Health from the University of Alabama in Birmingham. She is a Certified Professional in Healthcare Quality and a Registered Health Information Administrator. Cathy currently serves as the 2010 Immediate Past President of the National Association for Healthcare Quality, and served as President of NAHQ in 2009.

Jennifer Smith is an associate at the law firm of Friday, Eldredge & Clark, LLP. Jennifer specializes in health law, including Medicare reimbursement and appeals, corporate compliance and HIPAA compliance. She received her JD from the University of Arkansas in 2007 and is also a Registered Nurse and Certified Emergency Nurse. Prior to joining the Friday Firm in 2008, Jennifer clerked for the Honorable Donald Corbin at the Arkansas Supreme Court. She is a member of the American Health Lawyers Association, Arkansas Bar Association, Pulaski County Bar Association, Emergency Nurses Association and Cambridge Who's Who.

LEARNING OBJECTIVES

- (1) Discuss how EMR will improve the accessibility and accuracy of healthcare data.
- (2) Describe Meaningful Use and incentive programs for adoption of EMR.
- (3) Identify the benefits and risks of EMR systems and the impact on care processes and outcomes.
- (4) Describe successes and challenges faced when implementing EMR system.
- (5) Discuss the compatibility between the EMR system and medication administration system.
- (6) Identify questions that facilities should ask vendors when purchasing an EMR system.
- (7) Describe the organizational missions and visions for the National Association for Healthcare Quality and Healthcare Quality Certification Board.
- (8) Discuss the changes to the NAHQ & HQCB Governance Structure.
- (9) Identify process, value & benefit of CPHQ certification.
- (10) Discuss the evidence-based guidelines to support decreasing Hospital Acquired Infections.
- (11) Describe the roles and responsibilities of multidisciplinary teams.
- (12) Discuss the clinical outcomes and lessons learned through the team approach.
- (13) Discuss an overview of Patient Safety Organizations (PSOs) and associated regulations.
- (14) Compare the federal protections of the Patient Safety Act to those offered under Arkansas law.
- (15) Discuss the factors that healthcare organizations should consider when deciding to participate with a PSO.